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Subj: RE: Program Odds and Ends.

Date: 3/26/01 7:19:58 AM Pacific Standard Time From: JFrantz@penntreaty.com (Frantz, Jackie)

To: WEBIII@aol.com (WEBIII@aol.com), JFrantz@penntreaty.com (Frantz, Jackie)

CC: CALLAHANKIDS@aol.com, m.hauert@att.net, Hesassoc@aol.com, nforman@nwlink.com,

ibell@bestbenefits.com, klannen@bestbenefits.com

Hi Web!

Hope all is well.

I will add Mike Callahan to our list of contacts.

As far as number two on your list, Tracy will be in contact with you regarding this item.

- #3, I am being told our IT is working directly with Kathy and Mike.
- #4, I have sent a copy of this to Derrick and we will be in touch with numbers.

If I can be of further assistance, please let me know.

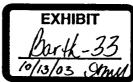
Thanks, Jackie

--Original Message > From: WEBIII@aol.com [SMTP:WEBIII@aol.com] > Sent Friday, March 23, 2001 11:59 AM > To: jfrantz@penntreaty.com > Cc: CALLAHANKIDS@aol.com; m.hauert@att.net; Hesassoc@aol.com; > nforman@nwlink.com; jbell@bestbenefits.com; klannen@bestbenefits.com > Subject Program Odds and Ends. > Jackie-> Here are a few areas to clarify, please: > 1. First of all, we a have a new exec helping to manage our fulfillment > and > service job. His name is Mike Callahan (callanhankids@aol.com) and I > would > appreciate it if you would include him in your email traffic to Mike > Hauert > and me.

- > 2. We are wondering if and when you want to mail new kits to old 500+/-> members? Our cost is \$2 each, about \$1,300. Let us know please.
- > 3. When will you begin using new member numbers signifying single > household
- > member and 2nd household member?
- > 4. Finally, would you or Derrick give us your feeling of weekly new
- > ramp up rates over the next several weeks/months based on what you are > seeing
- > back at HQ? It would be welcomed by all, who are standing by, to have > your

Saturday, January 12, 2002 America Online: WEBIII

PLAINTIFF'S EXHIBIT C



WEB 0366

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> perspective on v	what's coming and when.
>	
> Thanks Jackie.	Let us know what else we can do to assist.
>	
> Web	
>	
>	

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Headers Return-Path: <JFrantz@penntreaty.com> Received: from rly-yh04.mx.aol.com (rly-yh04.mail.aol.com [172.18.147.36]) by air-yh05.mail.aol.com (v77_r1.36) with ESMTP; Mon, 26 Mar 2001 10:19:58 -0500 Received: from parnail01.penntreaty.net (115.96/27.76.27.12.in-addr.arpa [12.27.76.115]) by rty-yh04.mx.aol.com (v77_r1.36) with ESMTP; Mon, 26 Mar 2001 10:19:31 -0500 Received: by PAMAIL01 with Internet Mail Service (5.5.2653.19) id <HJYMF945>; Mon, 26 Mar 2001 10:17:39 -0500 Message-ID: <108C9324B040D41196B700A0C9D177720109A71A@PAMAIL01> From: "Frantz, Jackie" < JFrantz@penntreaty.com> To: "WEBIII@aol.com" < WEBIII@aol.com>, "Frantz, Jackie" <JFrantz@penntreaty.com> Cc: CALLAHANKIDS@aol.com, m.hauert@att.net, Hesassoc@aol.com, nforman@nwlink.com, jbell@bestbenefits.com, klannen@bestbenefits.com Subject RE: Program Odds and Ends. Date: Mon, 26 Mar 2001 10:17:34 -0500 MIME-Version: 1.0 X-Mailer: Internet Mail Service (5.5.2653.19) Content-Type: text/plain